



Methods applied:

- Value Stream Mapping
- Lead Time analysis
- Work Analysis & Productivity Improvement
- Mean Value Theorem
- 5C / 5S, 8W, Visual Management
- Teamwork and Communications

SECTOR: Social Housing
CLIENT: Family Housing Association Swansea
PROJECT: Improve Void refurbishment lead time and cost

BACKGROUND: Family Housing Association are a registered social landlord based in Swansea. They committed to open book costing and collaborative working but for 2 years did not realise any tangible improvement.

Facts
 COST improved by 15%

The improvement project focused on revising the open book cost system using performance related profit, and then working with FHA and their suppliers to deploy lean techniques to realise tangible improvement.

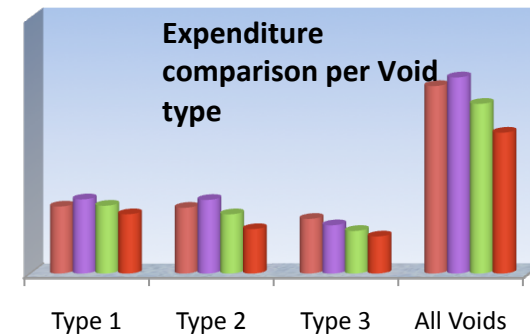
WHAT WE DID:

- Current state analysis & Value Stream Mapping
- Lead time analysis
- Cost analysis
- Formed cross functional teams (Client and Contractor ONE TEAM)
- Empowered the team to remove waste identified
- Enhanced the ability to collect, analyse and display performance data to drive improvements.
- Property services and housing departments working as ONE TEAM

Facts
 LEAD Time Halved

MEASURED BENEFITS:

- Void turnaround time with contractor cut in half
- Void time in Property services reduced by 35%
- 15% COST OUT
- Work/Wait ratio halved
- Dramatic decrease in rent days lost



To find out how you can achieve impressive improvements throughout your business &/or supply chain, contact us on:-
info@6ixconsulting.co.uk